Along the Lines

A Publication of Rolla Municipal Utilities

BULLDOG PRIDE NIGHT

Get ready to unleash your Bulldog spirit as our community comes together for an evening packed with fun, food, and a whole lot of school pride. Before the Bulldogs take the field, join us for the ultimate pre-game adventure filled with local businesses, giveaways, and family-friendly fun.

Friday, September 4, 2026

Tailgate: 5:30 PM – 7:00 PM

Right before the Bulldogs Football Game



HELPING HANDS

The RMU Helping Hand program is a voluntary program designed to provide assistance to RMU customers who need help paying their utility bills.

If the customer meets criteria established by GRACE, assistance may be given for the following:

- Electric and/or Water Deposits
- Past Due Electric and/or Water Bills
- Excessive Water Bill due to a leak on the customers side of the meter
- Repair of Water or Electric Service Lines on customer property
- Uncollectible accounts, where needed to re-establish RMU Utility Service



RMU collects, on a voluntary basis, donations for the "Helping Hand" program with 100% of your donations returned to the Rolla Community through the GRACE (Greater Rolla Area Charitable Enterprises) organization.

RMU invites you to make a voluntary donation to the "Helping Hand" program. Enrollment forms can be found at www.rmurolla.org or are available at the RMU Business office. Contact one of our Customer Service Representatives at (573) 364-1572 for more information.



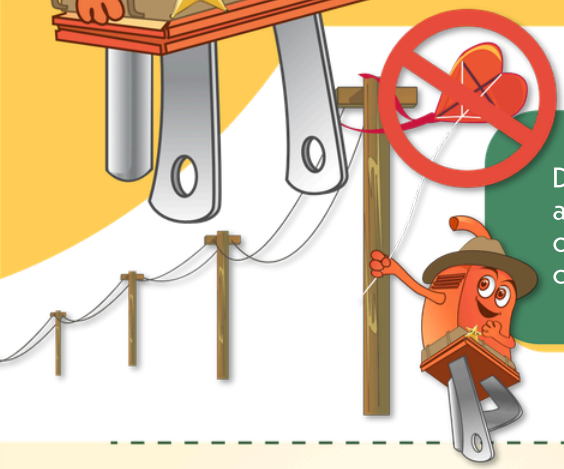
CELEBRATE 811 DAY

811 Day, observed on August 11th, is a dedicated opportunity to educate and inform individuals about the importance of contacting Missouri 811 before commencing any digging projects. Missouri 811 is a not-for-profit organization that acts as a communication link between excavators and utility companies. By contacting 811, anyone planning to dig can provide information about their intended project, and in turn, utility companies can mark the location of buried pipelines, cables, and other utilities to prevent potential damages.

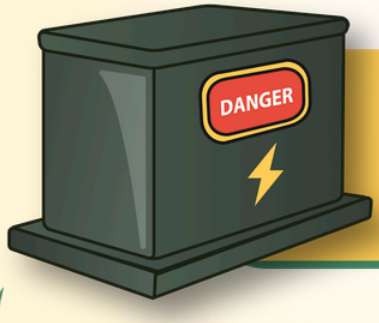
BACK TO SCHOOL
TAKE CHARGE: ELECTRICAL SAFETY

Electricity is all around us. Learning how to properly use electricity when charging your phone or other electronics can help you avoid painful injuries and keep the devices in working order.

Back to School Safety

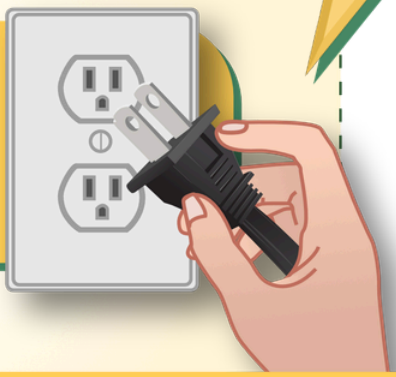


Do not play on or around **utility poles** or **power lines**; you can get hurt!



Stay away from **green box transformers** or other electrical equipment; you can get shocked!

Never insert anything **other than an electrical plug** into an electrical outlet. You can damage your home and hurt yourself if you do!



Stay away from **power stations** and **substations**.



Cooking Safety



Make sure your kitchen and bathrooms have **GFCI protected outlets**.



Unplug appliances when not in use.

Never leave cooking or appliances **unattended**.





Make sure you have **working smoke alarms** and never disable a smoke alarm when cooking.

Learn How to Test Safety Outlets

GFCI and **AFCI** outlets have a "test" and "reset" button and are usually found in bathrooms or kitchens. These outlets protect against electric shock and burns. **Test these devices monthly**:

1. **Plug in a nightlight** to the outlet you're testing.



2. **Press test**, the light should **turn off**.



3. **Press reset**, the light should **turn back on**.



4. If light **does not turn on**, have a qualified electrician **inspect the outlet**.