

NOW LIVE



What Customers Need to Know for our Software Conversion

WHAT'S HAPPENING

RMU is updating our operating software. This update will allow us to better serve our customers, by allowing us to more efficiently and effectively handle customer issues in a timely manner.

WHEN'S IT HAPPENING

**New Software Premier
Monday, May 6th**

CLICK HERE



CONTACT US TODAY

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AFTER THE GO LIVE DATE

- We are temporarily suspending all late fees and disconnects until 2 weeks after we go live.
- Customers will have to set up new online accounts through our webpage. A PIN number is needed upon initial setup. Call our office to receive your new account number and PIN.
- Any automatic payments scheduled on our old system will not process.
- Customers will have to reset-up auto payments
- If you have any questions or concerns please call our office

