# Along the Lines

A Publication of Rolla Municipal Utilities

## **Rental Lights**

RMU is currently checking to ensure roadway lights are in good working order. If you are paying for a security rental light(s) on your property, please check them out. If a rental light is not working, notify RMU by visiting our website at www.rmurolla.org or call (573) 364-1572 to report it. Thanks for your help!







During the first week of October, RMU celebrated Public Power Week by hosting a cookout celebration for the public on Wednesday, October 4th. The event had to be moved due to rain, but that didn't dampen our spirits. We had good food, a good turnout, and really good time! Thank you to Nick Barrack and USA Tours for allowing us to move our celebration down the street to their garage at the last moment. His staff worked hard to get their bus garage ready to host a public event on such short notice. Thank you to Legends Bank for lending RMU the charcoal grill. We appreciate it! And to everyone who came out in the rain to enjoy burgers, hotdogs and giveaways, you are AWESOME! You made the event a success despite the weather.

Rosalie Spencer drew the names of our winners from the Public Power Word Search entries. The winners of the utility vouchers were: Betty Davis \$50, Ruby Crowley \$150, Aune Strom \$250. We had a record number of entries this year and RMU extends a great big thank you to our customers for their participation.

www.rmurolla.org

#### November 2023

### HELPING HANDS



The Helping Hand program is a voluntary program designed to provide assistance for Rolla residents who need help in paying their utility bills.

RMU collects, on a voluntary basis, donations for the "Helping Hand" program with 100% of your donations returned to the Rolla Community through the GRACE (Greater Rolla Area Charitable Enterprises) organization. RMU invites you to make a voluntary donation to the "Helping Hand" program. Enrollment forms and a copy of the policy are available at the RMU Business office or you may contact one of our customer service Representatives at 364-1572 for more information.

# LEAD SERVICE LINES

As required by recent US EPA regulations, RMU will be required to undertake an inventory of water service lines. The purpose of this review is for all water utilities to better understand if, and where there are lead water service lines that provide the connection from RMU's water distribution system to the customer's location. In Rolla the customer owns the water service line and RMU is responsible for maintenance of that portion in street right-of-way, but this review is required to consider the entire service line up to the point where it enters the structure. In order to complete this review most of the work will be done by RMU but we will also be in contact with customers to request information about their service line where it enters the building.

### **UPCOMING PROJECTS**

Our electric and water crews have planned projects throughout the City of Rolla. Please help keep crews safe by giving them plenty of distance and obeying road signs. RMU crews expect to be working in the following areas in the near future; however, crews could be working in other areas as situations dictate.

#### **ELECTRIC**

- McCutchen Dr from Truman Rd to 10th
- Mercy Parkway
- Transfer of RMU facilities from old poles to new poles as Brightspeed installs new poles

#### WATER

- Avon Court
- 7th Street between Holloway & Cedar
- Sycamore Drive



Our office will be closed Thursday & Friday, November 23 & 24 for the Thanksgiving holiday.

We will reopen Monday, November 27th with normal business hours.

### For emergencies, please call (573) 364-2195