

Along the Lines

A Publication of Rolla Municipal Utilities

RMU POLE AUDIT

Over the next couple months, RMU will be working throughout the City of Rolla checking poles. Approximately, every five years, RMU conducts an audit of all poles RMU owns or has any equipment attached to looking for any signs of deterioration, instability, or damage. Additionally, we check all attachments and hardware noting any discrepancies. If you see RMU crews out checking the structure and integrity of poles in your area, please help keep them safe.

Conducting the pole audit is another step RMU takes to maintain safe, reliable and efficient service to our customers. If you have any questions, please call our office at (573) 364-1572.



1

Notify Missouri 811

Request a utility locate online or by phone at 811 at least three full working days prior to excavation.

2

Utilities Are Notified

Missouri 811 will notify any public utility companies within your dig site while you wait the required time.

3

Utilities Mark Their Lines

The utilities will locate and mark their lines, or provide an all clear notification.

4

Confirm the Marks

You confirm the marks and utility statuses.

5

Dig with Care!

Customers have reported receiving calls from RMU soliciting funds. These calls are a SCAM. As a reminder we will NEVER:

- Call you from a 1-(800) number
- Call you outside the hours of 8 a.m. - 5 p.m.
- Call on a weekend
- Ask for a payment in the form of a gift card, cash card or green dot card.
- Use an automated call to reach you.

RMU does not have an automated calling system at this time and anytime there is a problem with your account you will be called by a utility representative. If you ever have any doubts about a call, please hang up and call our office at (573) 364-1572.



UPCOMING PROJECTS

Our electric and water crews are planning projects throughout the City of Rolla.

Please help keep crews safe by giving them plenty of distance and obeying road signs. RMU crews expect to be working in the following areas in the near future; however, crews could be working in other areas as situations dictate.

ELECTRIC

- McCutchen Dr from Liberty Dr to Harvey Ln
- Area of 9th & Rolla St to 10th & Main St
- Mercy Parkway
- Lions Club Park

WATER

- Bardsley Dr/Lewis Ln from 14th Street to Arkansas Ave
- 18th St from Maxwell St to Farrar Dr
- Holloway Street near Arkansas Ave



If you don't want to push the boundaries of your A/C unit, try these strategies for beating the heat that cost very little:

- Stay hydrated
- Dress in loose clothing and/or wear cooling fabrics
- Air dry your dishes
- Cook smart! Give the oven a break. Take advantage of the microwave, air fryer or grill.
- Hang clothes to air dry
- Close the blinds, shades or drapes
- Change the sheets on your bed - the right fabrics can make a big difference!
- Ceiling fans help circulate air - make sure they are moving counterclockwise in the summer
- Eat cool stuff - Summer is the best time to enjoy ice cream, snow cones, watermelon & a cool pasta salad.

There are tons of cheap ways to stay cool this summer without breaking the bank. Summer will bring the hot temperatures so please be prepared and be safe!

